STATE OF INDIANA)) SS:)	CAUSE NO.: 10708-AG11-1201-149	
COUNTY OF MARION			
IN THE MATTER OF:)	
Stephanie Hays)	
Respondent)	JAN 10 2012
11425 6 th St. E.)	STATE OF ME
Treasure Island, FL 33706)	STATE OF INDIANA DEPT. OF INSURANCE
License Number: 591775)	

FINDINGS OF FACT AND SUSPENSION ORDER

WHEREAS, on October 17, 2011 the Enforcement Division of the Indiana Department of Insurance ("Department") mailed Stephanie Hays ("Respondent") a certified letter requesting a list of appointments and a written response to a complaint received by the Department.

WHEREAS, on October 24, 2011, the certified mail receipt for article # 7004 1160 0000 3835 4949, was returned signed by Respondent indicating receipt of the Commissioner's request.

WHEREAS, Respondent has failed to provide a list of appointments within ten (10) days as requested by the Commissioner.

WHEREAS, Respondent's failure to provide said list constitutes a violation of IC 27-1-15.6-12(g).

WHEREAS, the Commissioner has the authority to issue an order suspending Respondent's license without a hearing pending receipt of said list of appointments pursuant to IC 27-1-15.6-12(g).

WHEREAS, the Commissioner shall set this matter for hearing upon request of Respondent pursuant to IC 4-21.5-4-4.

IT IS THEREFORE ORDERED BY THE COMMISSIONER that Respondent's license number 591775 is hereby suspended, effective immediately, and will remain suspended until Respondent submits the list of appointments and response requested by the Commissioner.

ALL OF WHICH IS ORDERED the 10th day of Lanuary, 20 12

Indiana Department of Insurance

Copies to:

Stephanie Hays 11425 6th St. E. Treasure Island, FL 33706

Nikolas P. Mann, Deputy General Counsel **Indiana Department of Insurance** 311 West Washington St. #300 Indianapolis, IN 46204-2787